

# North Dakota Welcome Webinar

## Questions and Answers from the 11/22 Webinar

### GENERAL

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**Will a recording of today's presentation be available?**

The recording of this demonstration is on [www.infinitecampus.com/ND](http://www.infinitecampus.com/ND).

**Is the data and student information shown in the webinar presentation constitute a FERPA violation?**

All data shown is fictitious from an Infinite Campus demonstration site.

**How long is the contract?**

The contract can have up to five 24-month terms for a total ten year term. We are looking forward to a long-term relationship with NDDPI.

**What is the plan for schools currently using NASIS?**

All Bureau of Indian Education (BIE) schools use Infinite Campus across the country today. The BIE schools are contracted through the Bureau of Indian Education and will continue to be so.

**Are all of these services available to non-public schools through NDDPI?**

Any public entity school, district, or charter would be a part of the state contract.

**Are all applications being provided to LEAs at no cost or is there a base level of access with additional costs for Premium Products?**

The state has licensed all modules and products shown in the demo – every district will have access.

**What types of information will the state front load for each district?**

The exact answer to this question has yet to be defined. We will engage with NDDPI to define the full scope of what will be a part of the conversion from PowerSchool to Infinite Campus.

**How many years of PowerSchool data will Infinite Campus be able to archive for longitudinal reports?**

Infinite Campus will discuss with NDDPI how much historical data should be transferred.

**For graduated students, will we still have past information available? Will this information transfer into Infinite Campus?**

Yes, historical students will be part of the scope. We will work with NDDPI to define the scope for these historical students.

**Will historical grades transfer over?**

All grades on a student’s transcript will be transferred over as part of the migration process.

**Will we be able to transfer students and records to another district within North Dakota?**

Yes, there are student transfer tools within Infinite Campus that can be used to streamline this process.

**Will CTE Centers have their own individual Campus site? Will they have access to, and/or feed to, each individual LEA member that they serve for applicable programs/courses they provide/receive?**

We will be engaging with NDDPI before LEAs begin the implementation process. CTE Centers will be discussed to ensure the solution meets all unique needs.

**Is there an additional cost to schools who want to use the Free and Reduced meal application module?**

No! Free and Reduced meal applications are included.

**DATA & REPORTING**

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**Will LEAs have back-door data access? Will there be an ODBC connection to the database, allowing access to all of the tables as some districts rely on data being pulled into their local databases for internal purposes?**

We do offer ODBC access to the database (MS SQL Server). Each LEA will have its own database that feeds reporting information to the state database.

**How much information will the state have access to? Will it be based on LEA permissions or is it set at the DPI level?**

NDDPI can only access data that is legally required to collect. Not all data tracked by LEAs will be accessible to the state; only what’s necessary will be.

Everything is controlled by user security – only people with the correct level of access will be able to view LEA information, ensuring FERPA compliance.

**Is reporting going to be similar to STARS? It sounds like access to data is not separated well if everything is housed in one location.**

The State Edition is not a 1:1 replica of an LEA database. The NDDPI has a database

separate from each LEA and can only access the information they are legally allowed to collect.

**What types of recurring/scheduled data exports do you support? (SFTP, Flat File, etc.)**

We have a variety of third-party exports that can be scheduled to run automatically. This includes both SFTP and flat file options.

**The state consumes consolidated data from the current SIS, uniquely identifying students and teachers for identity management purposes. Is there an API or direct data access that would allow us to continue to see the consolidated unique list of students/staff and their current school, district, grade level, etc....?**

Yes. Data can be extracted and made available directly from the database in several ways, including using data extract utilities with protected connections.

**Will there be a webinar dedicated to reports?**

Infinite Campus webinars will cover a broad variety of topics. The Campus Community, a program you will receive access to in the fall of 2025, has in-depth information about all reports.

## **IMPLEMENTATION**

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**When is North Dakota going live with Infinite Campus?**

LEAs will be going live in the summer of 2026. Districts will begin engaging with the Infinite Campus implementation team in the 2025-26 school year to prepare for the transition.

**What systems is Infinite Campus targeted to replace? For example, an IEP system.**

This is a great question, and there are a lot of possibilities. We encourage you to talk with your implementation team about how Infinite Campus can replace or complement current third-party systems.

**Will data from PowerSchool roll over into Infinite Campus?**

There will be a data migration process where your new Infinite Campus site will be populated with information from PowerSchool. You will not need to rebuild/re-enter all your information!

**Will our LEA's implementation process and timeline include CTE Centers that serve numerous LEAs throughout the state?**

Yes! CTE Centers that serve multiple LEAs will be addressed during the implementation.

### **Will EduTech be involved during implementation? Will they also be supporting us?**

Infinite Campus will provide support and infrastructure – all districts and LEAs will be hosted in our cloud infrastructure and receive support directly from Infinite Campus.

### **What is the training timeline? Is it a train-the-trainer model or will you be training all admins and teachers? How long is the training for each? How is it delivered?**

When LEAs engage with their Infinite Campus implementation team, one of the first points of business will be to schedule the Training Plan meeting. During this call, your trainer will walk you through all the training workshops (about 20) that will be part of the implementation. We have on-demand courses available for staff to review before they have hands-on workshops.

### **Can we review 2025 activities before the 2026 go live?**

We'll be in communication throughout this process, ensuring you're ready to go live. Your project manager, training specialist, and consultant will be engaging with you throughout the 2025-26 school year to ensure you are ready to go.

### **How can our school volunteer to do the trial run?**

During implementation, schools can access trial sites and participate in learning activities before going live. Districts should work with their DPI contacts and Infinite Campus project managers for timelines.

## **INTEGRATIONS**

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### **Is there a list of 'approved' third-party vendors for different applications? For example, video conferencing.**

We prefer integrating through industry standards, such as OneRoster, SIF, Ed-Fi, etc. We can also integrate exports/imports via SFTP as needed. For a list of preferred partners, you can visit [www.infinitecampus.com/dlpp](http://www.infinitecampus.com/dlpp).

### **How can students and staff authenticate into Infinite Campus? Is Azure an option?**

Infinite Campus supports SSO and LDAP authentication for users.

### **Have you previously worked with Apptegy?**

Yes, we have. Many of our customers nationwide use Apptegy for messaging and website design. Infinite Campus also includes a built-in messaging tool.

### **Will Infinite Campus replace the Seesaw communication app?**

It could! We encourage you to talk with your assigned implementation team next fall to ensure the functionality is what you are looking for.

**Is there a plugin or program to accommodate summer school registration?**

The Campus Online Registration tool can handle summer school registration directly in Infinite Campus.

**Will outside vendors, such as EFunds, no longer be necessary since parents can pay for everything directly in Infinite Campus? Can you confirm that there is no extra cost since it is included in NDDPI's contract?**

That's correct! Everything can be handled within Infinite Campus. And yes, Campus Payments was included in NDDPI's contract! The only cost would be debit/credit card and electronic check fees charged by the merchants. The district, school, student, or parent can pay these transaction costs.

**Can EFunds communicate lunch payments into this system?**

NDDPI has purchased Campus Food Service and Campus Payments for each district – a food service platform and payments system built within the Infinite Campus SIS.

**Our school district currently uses mySchoolBucks for child nutrition and school fees. Will those tools still be necessary when using Infinite Campus?**

We do offer Campus Food Service and Campus Payments. As part of your implementation process, your district can determine if all needs in your current third-party platform are met with newly available features in Infinite Campus. Many schools eliminate third-party integrations and products like MySchoolBucks to streamline operations. Online payments deposited with Infinite Campus are available immediately through the district and cafeteria POS system.

**Will we continue to have a single sign-on for RUPReady?**

We are working out those details with NDDPI.

**Will the RUPReadyND platform be accessible through Infinite Campus?**

Each LEA can provide outline links directly into their menu for staff to access, including a link to RUPReadyND.

**Can Infinite Campus replace a Class Dojo messenger app?**

Infinite Campus does have messaging tools that allow teachers to send class messages to students and parents. LEAs can decide if they want to limit those messages to just emails and portal messages or if they want teachers also to have access to text/voice messages.

In addition, teachers also have a Student Questions feature – students can post questions directly to their teachers via Campus Student, and teachers can answer. There are also Student Engagement check-in tools for teachers to assess how students are doing and collect feedback on assignments.

**Do we have the ability to video conference with students and/or parents? This would be used during virtual learning days.**

Integrations with third-party conferencing vendors are available.

**Several North Dakota school districts are using Tyler Technology’s School ERP Pro (formerly Infinite Visions) as their finance system. Does Campus Payments have the ability to customize the data reporting required for accounting?**

We have a partnership with Tyler and a tight integration into ERP Pro. Campus Payments get trickier, but you can export payment reports to import into finance software easily.

**Will Infinite Campus be utilizing TieNet or replacing it?**

Infinite Campus will replace TieNet at no additional charge to the LEA. A statewide special education system is included in our student information system.

**If Infinite Campus integrates with ClassLink, is there a field to mark the role they are supposed to have in ClassLink from Infinite Campus? Right now, we have to create fake classes in ClassLink so a para will be classified as a teacher. This is something I would like to get away from.**

You can add multiple people to a section and define them as teachers in third-party systems.

**Can all special education documents be accessed through Infinite Campus?**

They can be, yes.

**Does the SIS only integrate with Google Drive? North Dakota is a Microsoft state.**

We utilize 1EdTech for our integration with third-party LMS products. The connection with Microsoft will be managed through this platform. We have explored partnerships with Microsoft to do this, but as of today, no. Individual documents could be uploaded and displayed similarly to how you saw Google Drive.

**If we use Microsoft Office, can it be integrated instead of Google Drive?**

We have explored partnerships with Microsoft to do this, but as of today, no. Individual documents could be uploaded and displayed similarly to how you saw Google Drive.

**Will there be an option to import information from the ChildPlus database?**

Your implementation team will discuss the available integrations and options.

## **FUNCTIONALITY**

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**Can you share the list of languages available?**

Over 100 languages translations are supported, including those who read right to left. Infinite Campus also includes translation tools within the system.

**Do districts have to purchase each language they need?**

There is no extra cost for the ability to translate to any language.

**When it comes to absence requests, can parents log in and add one after that specific day and/or time has passed?**

Yes, you can submit attendance information for previous days.

**Will the transcript option work with the North Dakota University System?**

The Infinite Campus team will work with NDDPI to ensure that state requirements for transcripts are met.

**Will we be able to email report cards?**

Parents can access report cards electronically through the Campus Parent mobile app and web portal. Many schools send emails through our messaging tool, informing them that reports are available. Districts can also embed a grade report directly in a message.

**Will we continue to use e-transcripts?**

Yes, Infinite Campus supports the use of digital transcripts.

**Does the scheduler automatically generate a schedule based on what students plan for the next year?**

Our scheduling tools rely on student requests (which can quickly be generated from a multi-year academic plan). They will place students in courses and sections based on those requests when loading student schedules. Our scheduling board can help build courses and sections based on the needs of all students who have requests.

**Class registration is completed in the spring. Will there be a schedule rollover between PowerSchool and Infinite Campus?**

All registration and scheduling information will be moved from your legacy system into Infinite Campus.

**Will users have a default school and current schedule/year selected when they login or will they have to search for their school every time?**

LEAs will be the ones to determine user calendar rights and access. The last calendar used will be what is displayed when logging in.

**For summer school, can we plan it in the spring of the same year and run it in the summer within the same Infinite Campus database without causing issues to regular school year operations?**

Yes, summer school can be set up and run within Infinite Campus without impacting your academic year calendars.

**If there are students who legally need to be separated, will the schedule wizard automatically schedule them away from one another?**

Yes. We have scheduling settings available to keep students who cannot be around one another separate.

**Can you input Boolean operators – telling it not to schedule certain courses at the same time?**

Yes, we have many "Course Rules" that tell the Scheduling Board if specific courses need to be scheduled at the same time, at different times, have the same teacher, etc.

**As an Area Center, will it be possible for us to connect/link registrations between the LEA and the Center for more streamlined registration and course sharing?**

We have cross-site enrollment capabilities that can assist with scheduling students in LEAs that aren't their "home" school district for courses and have key data pieces pass back to the home school district.

**Can we request records for students transferring from other schools, or do schools need to send that information separately?**

Yes, you can request records in the system, and messages can be sent to the other district.

**What calculation methods are offered in the gradebook when working with evidence-based reporting? For example, mean/median/mode. Have you worked with Bi-Modal calculations?**

The gradebook is incredibly flexible, and evidence-based scoring can take place in several different ways: mode, mean, highest, most recent, power law, decaying average, etc. We can do a hybrid of standards/traditional as well. When you engage with the implementation team next fall, check in about your unique scenarios!

**Does the gradebook support Evidence Based Reporting (EBR)?**

Yes, and it will be reflective of how students need to be assessed. Traditional, standards-based, performance-based, and evidence-based are all available.

**How does standards-based grading work with all reports we have seen based on traditional grading?**

We have many schools that use standards-based grading. Our gradebook not only supports standards-based grading but also offers standards-based report cards. Our reports and analytics tools can review both standards and traditional grades.

**Will elementary school historical grades transfer to Infinite Campus?**

Yes, historical grades are accessible for all grade levels.

**What kind of import abilities will districts have?**

We can help set up imports for most scenarios, but imports are natively built for assessment data, free/reduced data, and similar scenarios.

**You showed asset tracking during the presentation. Would that tracking also be available for staff records? Would it be the same data tables/structures for simplified reporting?**

Yes, that tracking will use the same data table and structure.



**Is there an option to track staff technology assets, such as teacher computers?**  
LEAs can track technology assets through custom tabs. This tool allows districts to define custom data objects to track.

**Is it possible to customize technology asset tracking? For example, can we add an additional field to track in conjunction with a specific item?**  
Yes, LEAs can add custom tools/fields to their Infinite Campus site, allowing them to track any additional items they desire.

**Will teachers be able to tell guardians XYZ in a message and send mass reminders out to the class to complete a permission slip?**  
Yes, and messages can be configured to be sent only to families that still need to complete specific forms.

**When messages are sent, can parents respond directly? For example, if a teacher sends a message to a parent/guardian, can they respond back?**  
Yes, and there is a way to make sure the message can be sent to a specific recipient.

**With document uploads, do you offer mass upload functionality for administration? The ability to upload multiple documents to multiple students at one time?**  
Yes, we can use a batch assignment to upload documents to any, many, or all students.

**Are there form options where guardians can ‘digitally sign’? For example, we have guardians sign/agree to Acceptable Use and Terms of Service forms related to the equipment their student is assigned (Chromebook, chargers, etc.).**  
Yes. In Infinite Campus, we call them Custom Forms. These forms can be associated with students and made visible within Campus Student and Campus Parent accounts. Once associated with the account, students and/or parents can fill out and/or sign digitally.

**How often can parents upload documents? For example, we require proof of residence to change an address - this can happen multiple times a year so parents may need to submit documentation more than once per year.**  
There is no limit to document uploading.

**Will forms and letters built within PowerSchool transfer over into Infinite Campus, or will we have to recreate each form and letter?**  
All forms and letters built within PowerSchool must be rebuilt within Infinite Campus. However, the training specialist assigned to your LEA for implementation can assist and answer questions.

**Are drop-down values available as a form field?**  
Yes, this is available in the setup and delivery of the form.

**Do you have any options to track Work-based Learning?**

Yes, you can track and schedule these programs in Infinite Campus.

**Does program participation mean participation in extra- and co-curricular activities?**

It means federal program participation and local programs.

**PREMIUM PRODUCTS – GENERAL**

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**Which Premium Products and Suites are being covered by the state?**

NDDPI purchased all Infinite Campus Premium Products and Suites.

**Does Infinite Campus have a transportation suite for school bus routes?**

We house student bus information, in/out stops, times, etc., but do not handle bus routes.

**Does the messaging tool have the ability to connect to our social media sites?**

Not currently, but this is on our product roadmap.

**PREMIUM PRODUCTS – CAMPUS LEARNING SUITE**

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**Can we choose to migrate from another LMS to Infinite Campus at a later time?**

Absolutely. You can move anytime – you’ll always have access to our LMS.

**Can the Curriculum Library use lessons from a previous year?**

Yes, instructors can copy lessons from prior years into all sections they instruct.

**Can Infinite Campus be used as an LMS, or would you recommend still using something like Canvas or Google Classroom?**

Yes, Infinite Campus has many LMS features through the Campus Learning Suite (more will be added before your implementation begins). Districts may also continue using their current LMS.

**Is the LMS more high school-focused or are tools available for all grade levels?**

The LMS can handle both traditional grading and standards-based grading.

**PREMIUM PRODUCTS – CAMPUS ANALYTICS SUITE**

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### **What is included in the stability score?**

The stability score covers many data points, including Enrollment and History, Course Pathway, Portal Login, Census Household Transition, Program Participation, and other attributes.

### **Can the stability score be customized?**

No. Scores in Early Warning can not be customized as they are built into a machine learning model for consistency across the country. However, you can certainly run reports that reference Early Warning scores to dig further into the data.

## **PREMIUM PRODUCTS – CAMPUS PAYMENTS**

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### **What are your payment processing fees?**

Most credit card companies charge a processing fee between 3-4%. Each LEA can choose between handling it internally or passing it on to parents.

### **Who pays credit card fees when parents pay by credit card? We do not currently accept credit card payments because of the high fee.**

During the setup of Campus Payments, LEAs can decide who will cover those fees – themselves or the parents. Districts can also choose not to enable those features if they don't want to accept credit card payments.

### **Can the School Store include our [rcahousepoints.com](https://rcahousepoints.com) store?**

Yes. Through Campus Payments, items currently available on a third-party platform for students and parents to purchase can be offered in the School Store.

### **Do meal service fees have a family function? Can a parent pay \$100 and then have it available for the household instead of the administrator manually splitting it between students?**

Yes, you can pay for the entire family at once.

### **We use eTrition to track meals – both front of house and back of house. Will your payment system tie into eTrition so parents can see account balances or does this only work with PowerLunch?**

Campus Payments will not talk to third-party lunch systems. Account balances can be viewed directly in Campus Food Service and Campus Payments.

## **PREMIUM PRODUCTS – MESSENGER WITH VOICE**

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**Can we send text messages through Infinite Campus?**

Yes, NDDPI purchased our Messenger with Voice product, which includes the ability to send text messages directly from Infinite Campus.

**Can the messages we send also post to social media channels? How do parents get announcements? Does it appear in their text messages or as a push notification?**

Messages can be sent via email, text message, phone call, and to parent portal accounts. Districts can also publish announcements on the portal landing page or sign-in page.

**Does Messenger with Voice offer multiple languages?**

Yes, other languages are available in Messenger with Voice.

**PREMIUM PRODUCTS – CAMPUS FOOD SERVICE**

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**Does Campus Food Service cover back of the house functionality (inventory, dollars per labor hour, production records, menu planning, etc.), or is it only point of sale?**

The product only provides front-of-house functionality for food service, and there is no inventory management, menu planning, etc.

**PREMIUM PRODUCTS – CAMPUS ONLINE REGISTRATION**

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**Will online registration be available?**

Yes, NDDPI purchased Campus Online Registration.