# NEOnet Webinar

Questions and Answers from the 11/20/24 Webinar

## GENERAL

**What districts in Ohio already use Infinite Campus for their Student Information System?**
Infinite Campus proudly supports 68 districts and 230,300 students across Ohio. Our valued customers are eager to share their experiences with you. For a list of Infinite Campus customers in Ohio, please reach out to Tobin Hannan (Tobin.Hannan@infinitecampus.com), who would be happy to connect you with our districts or see what Infinite Campus users in Ohio are saying here.

**How will the process for EMIS reporting change with Infinite Campus?**
We will have webinars specifically on this topic coming soon.

**Are there deeper dive sessions into all functionalities?**
Absolutely! Visit infinitecampus.com/NEOnet to register for a 60-minute SIS demonstration. We can also offer one-on-one demonstrations for your district.

**Will a clear breakdown of core vs add-on services be provided to districts?**
Yes, Tobin Hannan will go through this with you.

**Is the parent portal an App or website?**
All of the above! We have the Campus Parent and Campus Student mobile apps available for iOS and Android devices. All information can also be viewed on a web-based platform.

## IMPLEMENTATION

**How long does the implementation process take when moving from the district's current SIS to Infinite Campus? What time of year do you recommend starting the process?**
It can vary based on district size. Implementation times average around 6-8 months. Many implementations start in the late winter/early spring with a go-live mid-summer. However, we have had many districts that have done very successful mid-year switches.

**Will all our historical data be transferred over?**
Yes, historical data will be transferred over to Infinite Campus. Districts can decide what data will transfer.

**Do you support multi-factor authentication for staff accounts? If so, please describe how this is handled?**
We fully support MFA. Tobin Hannan can give you the documentation on the specifics.

## FUNCTIONALITY

**Where does the information for the summary screen come from?**
Our Student Summary tool lists basic student information. This read-only tool displays data entered in the Census, including identities, demographics, addresses, and households.

**Can you send out daily attendance calls to families who have students that are absent for the day?**
Yes, you can schedule alerts and set them up to automatically include families who have students missing.

**As a parent, if I have two students in two different districts that both use Infinite Campus, would I have just one login?**
This is currently available in select states, but it will roll out to Ohio in the coming months. We are really excited about this for parents.

**Does Infinite Campus have their own IEP writing tool?**
Yes, we do. All forms can be customized and configured as well.

**Does Infinite Campus build a student's transcript or does the school district? Do you load courses into the system or do we?**
As part of implementation, courses will be created and loaded. Our Transcript Report builds the transcript for you, and it can be configured for your needs. Districts will have full control to load courses into the system either as courses or course masters (great for multiple school districts).

**Can we write RIMPS with Infinite Campus?**
Yes, plans can be created and stored in Infinite Campus, along with MTSS, IEP, RTI, 504's, etc.

**Does this program allow Ad Hoc reporting?**
Absolutely, you can create reports in the system.

**Does Infinite Campus translate into different languages?**
We support any translation of any language, but we do not do the translations for you. You will have to provide your own translations, and then they will go to specific families designated for those languages.

**Can online registration questions and other messages be translated into other languages for parents that don't speak English?**
Yes, we allow for online registration and message translations. We do not provide the actual translated language, but we do provide the mechanism to provide those translations to your parents.

**Can the grade book be set up for Standards Based Grading?**
Yes, your K-5 or 6-8 and 9-12 grade books can be set up for Standards Based Grading.

**Does your grade book allow for weighted average by assignment type (Practice weighted 30 and Achievement weighted 70)? Can parents see these assignments with this breakdown in the app?**
Yes, we can either set up these categories and weights at the district level or allow your teachers to set that up if they wish.

**Is there a search for menu items such as attendance, discipline, and reports?**
Yes, there are tool search capabilities that allow you to search for specific reports, attendance tools, and behavior features.

**Does the product have anything related to PBIS and PBIS rewards?**
Our behavior module, included in the core product, includes both discipline and awards designed to work with PBIS.

**Can we import our assessment information and then use the tool?**
Yes, you can import assessment information using our Score Import Wizard or our Assessment Center tool.

**Regarding flags, allowing teachers to see flags is very helpful. Does a teacher need to have permission to view a student's account to see those flags?**
We call those permissions Tool Rights. In most schools, they allow flags to be seen by all teachers. Short answer, districts can choose.

**In the scheduler, is it possible to mark course sections as inclusion courses and set the percentage of IEP students in these classes to a specified level?**
We have balancing tools that allow schedulers to set the percentage of different settings that go into each section (Gender, Student Count, IEPs, Discipline etc.). We can also hand schedule students in as appropriate.

**From an attendance perspective, does Infinite Campus have importing abilities? We process attendance at one time as an online school, not per period or in-person.**
Depending on your attendance setup, this could easily be done inside Infinite Campus without the need for an import. This would be discussed during implementation.

**Does the Messenger within the main core include the ability to message parents of a specific list of student IDs or grade levels?**
Yes, it's possible to send messages based on static lists or dynamic queries. For example, sending messages to families with students that have low medication.

**As a career center in Ohio, students come to us from their home district during their junior year. Will Infinite Campus allow us to see their entire academic history for their high school years OR do we just see their progress/GPA/Assessments taken at the career center their junior/senior years?**
If the home district is a user of Infinite Campus, then yes. We offer a free Record Transfer tool to bring all that information over from their home school to you through an import. If not, we can upload documentation or manually input that information into the career center so it's available to staff.

**Can you provide a point-by-point comparison of SameGoal to your IEP writing tool? If we stick with SameGoal, can you import that data into Infinite Campus and have a flag show up on a student card showing they have a 504 or IEP?**
Yes, we are offering specific NEOnet demonstrations starting on December 12. These demonstrations will get your functionality questions answered. Customizable alerts are also available, and schools can have a 504 or IEP flag show up for students.

## PREMIUM PRODUCTS

**Are all products sold in one package or are certain products priced out separately?**
Tobin Hannan will provide pricing for both the core SIS and each Premium Product and Suite.

**Is your parent payment option available even if a district isn't using your POS module?**
Campus Payments for fees is available even if you don't use our POS system.

**You can pay student fees within Infinite Campus, which is great. What about selling tickets to a dance? Tickets for a school musical? Football games? Will Infinite Campus provide us the flexibility to do everything?**
Yes, within Campus Payments, there is a School Store where you can offer tickets and other activity fees. You can also utilize Mobile Payments to accept payments for concessions and spirit wear. There is a lot of flexibility in the payments area.

**Will your Messenger system place a phone call to a user for an emergency notification? Do you recommend having a separate emergency notification platform or can Infinite Campus do email, text, phone calls?**
Our core product has emails and portal inbox messaging. Campus Messenger with Voice will send phone calls and text messages to families for both scheduled and emergency messaging. The best part is that it is fully integrated into the system, so you don't have to export and import contact information as it is always updated in real time.

**For messaging, can I record my voice in an audio file and send that out to families?**
Yes. There are two boxes in the tool. One for text message – you could just copy and paste from the other message (we recommend text messages be shorter). The other box is for the message going via phone/email/inbox. The configurable Text-To-Speech reader will recite the message, or you can record your own message. These messaging tools are also available for teachers. Because our tools are all integrated, you can pull directly from the database into the

message, including personally identifiable information that only goes to the proper individual. Examples include missing assignments, fees, lunch balances, etc.

**We utilize the tool "DataMap" in Progressbook, a student assessment aggregator allowing us to see how a student/class/grade/building is performing. Do you have a similar program?**
Our Campus Analytics Suite's Early Warning tool and Campus Insights visualizations cover all of this. As part of core product, we also offer academic planning where you can see a snapshot of individual students and all students on progress toward graduation/grade requirements.

**We use FinalForms for updating parent contact information, signing the acceptable use policy and code of conduct, signing up for Chromebook insurance, buying a parking pass, OHSAA meeting presentation, and so on. It's a one-stop shop for all of our forms. Can Infinite Campus do this?**
Infinite Campus does everything you're describing right in our system. There is no separate login. Everything is done by parents and students within the portal and then managed through Infinite Campus. We fully support custom forms. Everything travels with the student year over year – it all moves with the student through the school district.

**If a student is dual enrolled in two districts that both use Infinite Campus, will the online registration system populate into both districts or will the parents have to fill out the forms twice? Is Campus Online Registration part of the basic package or is it an add on?**
This functionality (inter-district cross-site enrollment) is currently in development. At this time, they would have to do Online Registration twice, but this will hopefully change in the near future.

Campus Online Registration is a Premium Product and has a separate fee.

## INTEGRATIONS

**Does Infinite Campus integrate with PaySchools?**
We allow for the exporting of data and importing of data as flat files. Infinite Campus has its own fee system called Campus Payments – a Premium Product fully integrated in the SIS. With Campus Payments, features include both an internal and public School Store, fees/fines, activity registration, inventory management, mobile payments, and more.

**Do you support FinalForms for registration software?**
Infinite Campus offers Campus Online Registration, a Premium Product that is fully integrated in the SIS. We do allow data importation if using a third-party product.

**Does Infinite Campus integrate with Branching Minds?**
We can integrate with many third-party systems through interoperability standards and data extracts.

**Will you allow us to import data from SchooLinks into Infinite Campus?**
We do have data import tools, yes. We offer our own academic planning that tracks all of those things, including seals.

**Our students put their schedule requests into SchooLinks - can those be uploaded/integrated to Infinite Campus?**
Potentially. However, we have our own schedule requests built right into the SIS and the student/parent portals. There are many third-party products that will no longer be necessary when using Infinite Campus.

**In addition to OneRoster, do you also support third-party integrations and rostering with Clever?**
Yes, we support roster integrations with Clever.

**How much integration do you have with Google Classroom?**
Our integration pushes rosters to Google Classroom and allows Google Classroom to push assignments into Infinite Campus, thus eliminating duplicate entry for teachers. Teachers can enable assignments to accept Google Drive submissions.

**Does the system 'talk' to Public School Works?**
We have a variety of options for sharing data with third-party systems. In this instance, it's possible for us to transmit data via our Data Extract Utility tool.

**We use TransFinder for our transportation system. Can you pull/push data from TransFinder so that each child's bus number can be viewed on their student card?**
Yes, we include the Data Extract Utility that automates data integration between the Campus database and third-party systems, such as TransFinder. Data entered in the Infinite Campus database can be scheduled and securely shared with external systems.

**Can Infinite Campus take in daily tardy data from our student sign-in system, Raptor?**
You could export the data. You can also use our student sign-in system within Infinite Campus and no longer need to integrate with another third-party product. We truly are a one-stop shop.

**We use Raptor for our visitor sign-in system. Would we still need that system for visitor entry?**
Infinite Campus currently does not provide Visitor Check-in tools. For that, Raptor may continue to be used.

**We currently utilize VisitU for absence management, tardy, leaving early, flex pass, etc. It writes data after approved into our SIS. Will Infinite Campus allow VisitU to write into its database?**
Infinite Campus has built-in tools that will do all that functionality. Our add-on tool can also provide hall passes so that school staff can see in real-time students coming and going.